Duke Energy Battery Program enrollment guidance document

Franklin Home Power customers can enroll in the Duke Energy Battery Program through the FranklinWH App.

The enrollment steps are described below.



FRANKLINWH

3.	Check or input your personal info in the Submit the information page. You need to review and then tick the checkbox to agree to the Terms & Conditions. Then click the Submit bar at the bottom to submit the application.	4.	You will receive push notifications below once the enrollment information has been submitted successfully. "Thank you for applying to the Duke Energy Battery Program. You will receive an email or message in-App with your application status in the next 2 weeks." The Enrollment information status in the Program details page will be "Pending" until you are accepted into the program. Accepted customers will see "xxx" as their status. Click the Enrollment information bar to enter the Enrollment information details page to check the submitted information. You can click the Unenroll bar to opt out of the program or a control event, if needed, but note that opting out of the program may mean that you no longer receive monthly bill credits.
	Your Name and Home Address * First Name * Address Line 1 * Address Line 2 (Apt.) City * State * Zip Code * Your Number * Itility Account Number * Itility Account Number * Itility Code to the Duke Energy Battery Program Iterm & Conditions.		the submitted information. You can click the Unenroll bar to opt out of the program or a control event, if needed, but note that opting out of the program may mean that you no longer receive monthly bill credits.
			Utility Account Number 177890 Lagree to the Duke Energy Battery Program Term & Conditions. Unenroll Unenroll

5. A result notification will also be sent once the utility has reviewed the application.



Program details

Duke Energy Battery Program

Enrollment information

2023-05-18 13:00-14:00

Event list

9:41

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The **Enrollment information** status will turn to be **"Accepted"** or **"Rejected"** depending on the result.

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Accepted >

Active >



Example:

"The time duration from [Date][Time] to [Time], power xx kW.

Default you accept it."

Click **Event list** bar in **Program details** page (shown in the previous step) to enter **Event list** page. Hit the specific event to check the event details.

Participate in the event is enabled by default.

ID : 12345	Active	Event ID 10245		4.0
07:00 - 2 hour	rs → 09:00	Event ID 12345		AC
PM 2023-05	508 PM	Start time	2023-05-08	07:00
Supply Power :	БkW	End time	2023-05-08	09:00
D : 12345	Cancelled	Supply Power		5
07:00 2 hour PM 2023-05	ars → 09:00 5-08 PM	Bartioinata in t	ha avant	
		Fallicipate III t	le event	
Supply Power:	5kW			
Supply Power:	5kW	Please notice tha 4 times will affec	t Opt-out the event t the incentives issu	ts more Jance
Supply Power: ID : 12345	5kW Completed	Please notice tha 4 times will affec	t Opt-out the event t the incentives issu	ts more uance
Supply Power: ID : 12345 07:00 - 2 hour PM 2023-05	5kW Completed rrs → 09:00 5-08 PM	Please notice tha 4 times will affec	t Opt-out the event t the incentives issu	ts more Jance
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Supply Power: D : 12345 07:00 2023-05 Supply Power: D : 12345	5kW Completed rs → 09:00 PM 5kW Pending	Please notice tha 4 times will affec	t Opt-out the event	ts more uance
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contact your installer.